MSLC Online Tutoring-Student Instructions

Accessing the MSLC Zoom Tutor Room for Drop-In

MSLC tutoring link: [https://go.osu.edu/mathtutoring](https://go.osu.edu/mathtutoring)

You must login to Zoom with your OSU account to access the tutor room. General Instructions for Accessing OSU Zoom and signing in with OSU account:
[https://resourcecenter.odee.osu.edu/carmenzoom/getting-started-carmenzoom](https://resourcecenter.odee.osu.edu/carmenzoom/getting-started-carmenzoom)

Accessing the MSLC Zoom Tutor Room for Appointments or Study Groups

Please refer to your OnCourse appointment confirmation/reminder email for your Zoom link. This can also be found in OnCourse when you view your appointment

Communicating with the Tutor

This document will provide the basics of Zoom communication tools but you can find in-depth information on Zoom audio/video/screen sharing/shared whiteboards here:
[https://support.zoom.us/hc/en-us/categories/201137166](https://support.zoom.us/hc/en-us/categories/201137166)

Audio and Video

When you first enter Zoom, it will usually ask if you want to use your computer to connect to audio and video, select yes. When you enter the Zoom room, you will see the microphone and video icons. A red slash means you are not connected with audio/video. Clicking on the icon will enable audio/video. The up arrows also open menus to adjust settings and select alternative speakers/microphone/camera. With the up arrow on video you can also select an alternative background, however, if you plan to share written work by holding up a piece of paper or whiteboard, the alternative background may cut it out of view.

When working with the tutor, you will either want to share a video/picture/or screen share both the problem you are working on as well as any work you have so far. Throughout the tutoring session, you can also continue to video share yourself writing on paper or screen share writing on your screen so the tutoring can see how you are progressing as the two of you talk through the problem.

*Note if you are using your front camera to share written work, you may need to turn off the mirror image in the video settings.
You can also access Zoom on your phone if that is your only camera available. To focus your phone on your paper, create a stack of books beside your paper and then hang your phone camera off the edge so it’s focused on your paper. Make sure you have your volume on speaker turned up so you know when the tutor is trying to communicate with you!

**Screen share/Shared Whiteboard**

To Screen share from a Desktop, select on the Screen share icon in Zoom menu. Then select the screen you want to share (or whiteboard), then select “Share”.

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![Zoom settings and screen share interface]
To share from an iPad or iPhone, you may have to adjust your settings (https://support.zoom.us/hc/en-us/articles/115005890803-iOS-Screen-Sharing). However, generally for iOS or Android, you can click on the screen share icon and then select to share your screen or choose the whiteboard.

Announcing:
Accessing annotation tools if you are viewing a shared screen:

On a desktop select view options and then annotate.

On a tablet/phone, select the pen with a circle around it near the bottom of the screen: